Research on design technology for co-creative service
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Research Area

Research on technology to design co-creative services by drawing out a new social image and creating co-creative services from it
1. Robot research unit : Promote research on robots to replace tasks performed by humans and reduce human burden in service provision.
2. Human sensitivity evaluation research unit : Promote research on the visualization of images and human sensibilities for services using physiological indicators.
3. Scheduling on service process research unit : Promote research to solve high-level scheduling with consideration of complicated cooperative relationship of human and robot using AI and others.

Recent Activities

➢ Work plan to improve CS, ES and MS in workplace with employees and robots. Proc. of 5th domestic conference on serviceology, 9-12, 2017.
➢ 5th domestic conference on serviceology, conference chair.